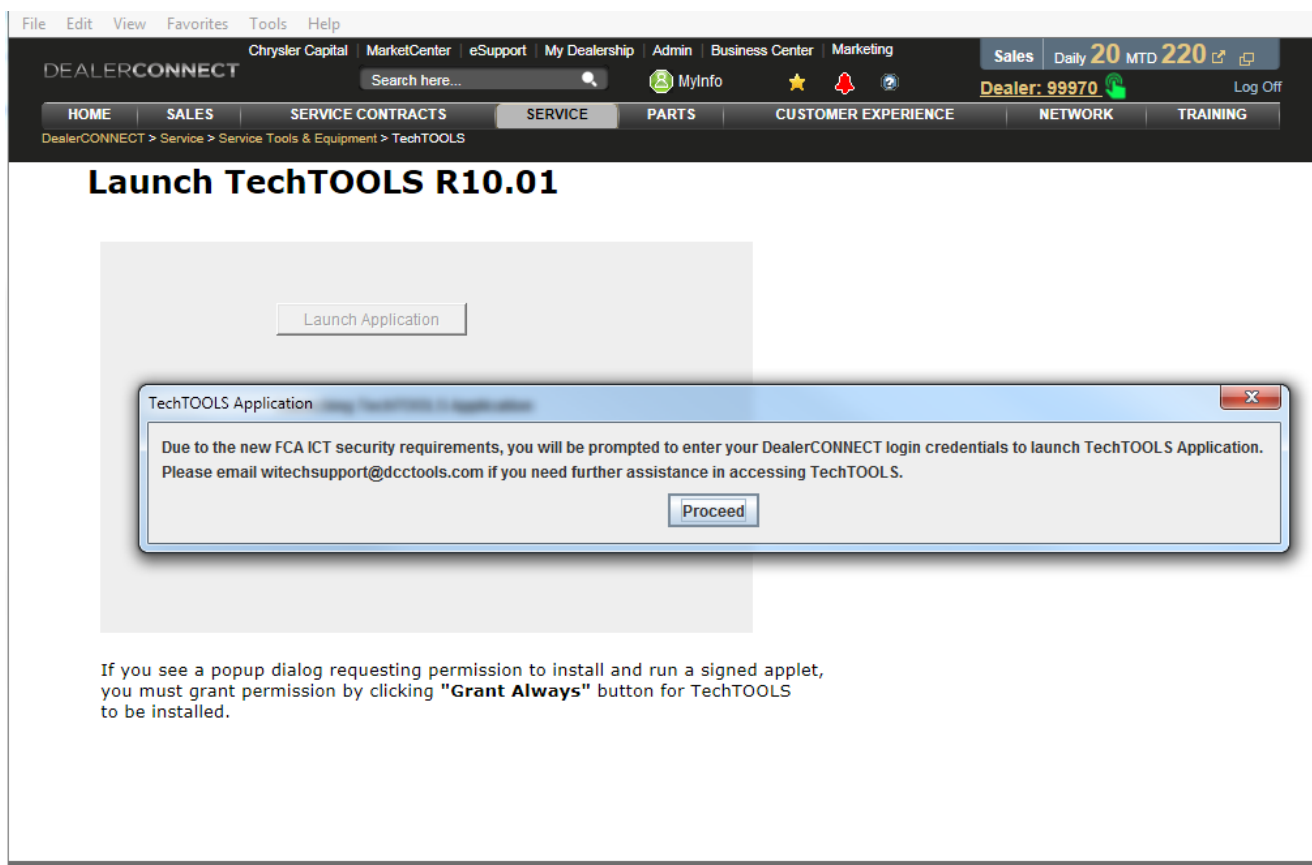


TechTOOLS Login Application Changes

TechTOOLS Login Application Changes

Effective December 3, 2016 - due to the new FCA ICT security requirements, TechTOOLS will require to enter your DealerCONNECT login credentials in order to access the application.



The screenshot displays the DealerCONNECT web application interface. At the top, there is a navigation bar with links for Chrysler Capital, MarketCenter, eSupport, My Dealership, Admin, Business Center, and Marketing. A search bar is present, and the user's dealer information is shown as "Dealer: 99970". The main navigation menu includes HOME, SALES, SERVICE CONTRACTS, SERVICE, PARTS, CUSTOMER EXPERIENCE, NETWORK, and TRAINING. The breadcrumb trail indicates the user is in "DealerCONNECT > Service > Service Tools & Equipment > TechTOOLS".

Launch TechTOOLS R10.01

A "Launch Application" button is visible on the page. A dialog box titled "TechTOOLS Application" is overlaid on the page, containing the following text:

Due to the new FCA ICT security requirements, you will be prompted to enter your DealerCONNECT login credentials to launch TechTOOLS Application. Please email witechsupport@dcctools.com if you need further assistance in accessing TechTOOLS.

A "Proceed" button is located at the bottom of the dialog box.

If you see a popup dialog requesting permission to install and run a signed applet, you must grant permission by clicking "**Grant Always**" button for TechTOOLS to be installed.

The following window will appear when TechTOOLS is launched. Please enter your DealerCONNECT credentials to access the application.

File Edit View Favorites Tools Help

Chrysler Capital MarketCenter eSupport My Dealership Admin Business Center Marketing

DEALERCONNECT Search here... MyInfo Dealer: 99970 Log Off

HOME SALES SERVICE CONTRACTS SERVICE PARTS CUSTOMER EXPERIENCE NETWORK TRAINING

DealerCONNECT > Service > Service Tools & Equipment > TechTOOLS

Launch TechTOOLS R10.01

Launch Application

TechTOOLS

User ID

Password

Dealer Code

Language

** Please Enter Login Credentials **

If you see a popup dialog requesting permission to install and run a signed applet, you must grant permission by clicking "**Grant Always**" button for TechTOOLS to be installed.

Once DealerCONNECT password is entered, TechTOOLS Application will launch successfully.

TechTOOLS R10.01

File Device Options Help

VIN : Mileage : Controller Part Number(s) : Device Status : DRB Not Connected
DRB III Available Version : 64.10
DRB III Current Version :
Template Version: 2006.11.03 07:25

Flash Templates Live Display Recordings

Controller Identification Method

Vehicle Criteria VIN Year Model Engine

Parts Criteria Part Number

Service Bulletin Criteria Service Bulletin Number

Available Flashes Show Updates DRB III Emulator

New Part #	Calibration	Sales Code	Type	Size (in KB)
Selection(s): 0 of 0				

Related Service Bulletins

Service Bulletin #	Service Bulletin Description	Date
Flash Information		

Nov 30, 2016 11:39 AM

Contact the wiTECH Help Desk at witechsupport@dcctools.com for further assistance with TechTOOLS Application.

NOTE: TechTOOLS follows ICT recommendation for supported browsers. TechTOOLS is NOT supported on Windows 10 Operating System.

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Revision: 2

TechTOOLS -> TechTOOLS Login Application Changes

<http://kb.dcctools.com/index.php?View=entry&EntryID=560>